

October 2017

Issue 100

The Swimming Pool

**Newsletter for the
SWIMS Network**



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Inside this issue

Library networking: then and now	2
SWIMS Network since the first Swimming Pool	2
My career after 100 editions of the Swimming Pool	3
Salisbury Healthcare Library: The last 10 years	4
Discovery Library celebrates its ten-year anniversary	5
Royal Berkshire NHS Foundation Trust 2007 – 2017	6
Wow award for Basingstoke team	7
Network News	8
#UKMedlibs	9

Library networking: then and now

When the first issue of Swimming Pool was published, the NHS in England comprised 10 Strategic Health Authorities (SHAs), including South Central and South West. There were acute Trusts and mental health Trusts, and primary care Trusts (PCTs) which did everything else - commissioning, community care and public health. Looking back, how simple it seems!

Since then, the SHAs have been abolished, the PCTs dismantled, and a whole array of new organisations set up - CCGs and CSUs, AHSNs and Clinical Senates, HEE and the LETBs, to name just some. More non-NHS organisations are now involved in delivery of NHS care. The organisational landscape in which we provide library knowledge services is significantly more fragmented than in 2008.

And yet the SWIMS Network has survived and thrived despite the complexity and turmoil. We're fortunate in that health library networking has deep roots in our part of the country: it was 50 years ago that the very first regional health library network was created, in Wessex, comprising libraries providing district-wide, multi-disciplinary services and librarians enthusiastic about collaborating for the benefit of themselves and their users.

We're also fortunate in that the boundary changing gods have looked kindly on us. The HEE South footprint we've ended up with is the same as the South Central and South West one we started out with (though there was a short period when library services in Dorset and Salisbury didn't know whether to look east or west). Perhaps this isn't coincidence though: maybe the boundary deciders in Quarry House looked out on the NHS landscape, spotted the SWIMS Network and decided it looked so big and strong they'd have to work round it!

I feel very proud of the SWIMS Network and the 'can do' attitude, tenacity and inventiveness of its staff, continuing the 'library services sans frontières!' spirit to try to ensure that each and every member of the healthcare workforce in the South has a good experience of NHS LKS. Swimming Pool is great testament to the ethos of the network. Other healthcare library network newsletters have come and gone, but Swimming Pool seems to have got better and better! Long may it last!

Helen Bingham

Head of Knowledge Services and Technology Enhanced Learning (South)

Some highlights of the SWIMS Network since the first Swimming Pool

The Swimming Pool of course – and thanks to Helen Williams for this inspired name (editor's note: Helen says "when the email for name suggestions came round I had visions of librarians lazing round a pool somewhere exotic perhaps with a drink with an umbrella in it sharing gossip and ideas. I was a tad disappointed when the first issue had a picture of an athletic swimmer working very hard.)

The great network admin team at Swindon: Sam Burgess, Trish McLean, Imelda Winn, and now Linda Kalinda, Ann Vellender, and Patrick Edmonds. Not forgetting the editorial team volunteers that keep it all ship shape.

Establishment of the ILDS Group and creation of the ILDS standards document and other helpful resources – slowly but surely we are getting a grip on copyright. Co-operation with KSS then later came the SEEDS scheme followed by London, East of England, expanding to West Midlands and whichever library service may join us next!

Farewell to a printed union list (yes I used to create one annually for everyone to print out) ... but brand new: bulk loading of e-journal bundles into SWIMS.

Self renewal of ILLs. One to start with, now two...

Farewell to libraries including FLS, D03, H01, WYC, UW2 to name just a few ... and to DMLS who despite moving out of our region just couldn't leave but did in the end; and welcome to new libraries including NBS, H11, and new 'locations' SCAS and SWASFT

Last resorts: holidays, broken photocopiers, floods, and the occasional burst sewage pipe!

Library moves and name changes including Tyndal to Whiteleaf, Princess Marina to Berrywood...

Discussion lists and name changes: SWIMS-NET ... SWIMS-NETWORK ... LIB-SOUTH

At HEE we are now the 4th NHS organisation since the Workforce Development Confederations which initially implemented SWIMS, but despite all the changes, the name SWIMS has stuck and long may it live!

Jenny Toller

Knowledge Systems Manager, Health Education England (South)

My career after 100 editions of the Swimming Pool

I started in Gloucestershire Hospitals NHS Foundation Trust on a one year temporary contract in my first professional post and my appointment was mentioned in the first edition of the Swimming Pool.

"Lisa Riddington is our new Assistant Librarian: she is currently completing her Masters at UWE with Jason Briddon as her tutor. Lisa has already joined the South West Trainers Group and works at CGH on Tuesday and Wednesdays, and at GRH the rest of the week."

100 editions of the Swimming Pool later and things have changed, here are some personal reflections on my career in the last 9 years

Assistant Librarian - Sept 2008 – Sept 2010

- Feeling the utmost pride to be a qualified librarian
- Feeling the utmost terror at the responsibility of finding evidence for patient care
- Chartership – sitting on the floor surrounded by papers trying to write the reflective statement and phoning my mentor saying "I just don't know where to start"!
- Persuading/encouraging/nagging our senior library assistants that they could train consultants, "just because they know how to do brain surgery it does not mean they know how to find a journal article".
- Launched (lurched is probably more accurate) the team into publicity and marketing, loved it when as a result we got more literature searches or training - I have always been a task master!
- Claire O'Connor going on maternity leave and seizing every opportunity to do her work even if it was above my band – Claire you probably never knew I did that. ☺

Deputy Library Manager Sept 2010 – September 2013

- Conducting appraisals and the fear of staff being too honest and telling me how they felt, which they did with no holds barred
- Trying to understand incomprehensible budget statements – some things never change
- Managing a journals collection, something I did not relish, remember SWETS! I decided to “love” journals and still miss this comforting, methodical, if not sometimes frustrating work
- Job sharing the deputy manager role with Claire O’Connor, lots of laughs and lots of support, I don’t think we ganged up on our manager Dorothy Curtis on too many occasions.

Library Services Manager September 2013 – present

- Feeling very honoured when asked to take on the role of acting manager, but also very unsure. My husband asked me how I would feel if someone from outside took on the job, I then made my decision very quickly
- The challenge of letting go, having done all the professional roles in the team I still like to interfere (as my team will tell you!)
- Being Learner of the Year England for the ILM Leadership course – fantastic course where I learnt so much
- However learning by trial and error is really the only way to learn be a manager/leader and my team will tell you there have been lots of errors
- Developing our service in line with Knowledge for Healthcare -come on you know I had to get it in somewhere!
- Building the best team in the South region - other teams and opinions are available
- Feeling the utmost pride in my team when a library user recently told us “I have worked in over 10 different hospitals and you are the best library”
- And finally, the realisation that as a library manager I am not very modest.

Lisa Riddington

Library Services Manager

Gloucestershire Hospitals NHS Foundation Trust (CGH/GRH)

Salisbury Healthcare Library: The last 10 years

It was during the last 10 years, in 2009, that the Healthcare Library in Salisbury moved.

From this:



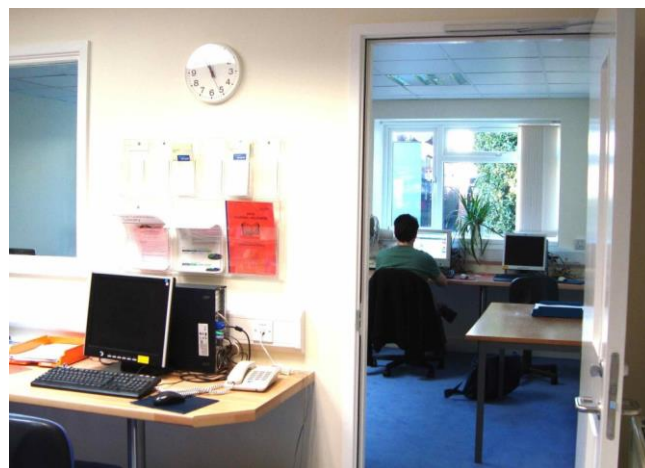
To this:



And from this:



To this:



Like this:



In this:



Jenny Lang
Library Manager
W11 Salisbury NHS Foundation Trust Healthcare Library

Discovery Library celebrates its ten-year anniversary **21 August 2007-21 August 2017**

The Discovery Library at Derriford Hospital has been celebrating 10 years of service since its move to the Terence Lewis Building. Opened in 2007 by British polar explorer Sir Ranulph Fiennes, the Discovery Library at Plymouth Hospitals NHS Trust has an Antarctic theme in design reflecting Plymouth's historical and current links with the region.

A medical library has existed here at Derriford Hospital since 1981 and expansion was needed to incorporate the extra customers generated by the expansion of the hospital and its links with the medical school in Plymouth. The library staff organised the fundraising needed to build a new library.

Significant improvements in space and design were achieved by the move which have proved their worth over the last 10 years, the facilities being well used by staff from all the trusts we support.

- Training room with projector and eight work stations
- More workstations for PCs
- Space for groupwork
- Comfy leather armchair seating area with journal and audiovisual display
- Dedicated quiet area study space

Library staff marked the occasion with displays and presentations describing the evolution of the service into the high-tech facility that, last year, held over 10,000 printed books and 1800 e-books, and the latest popular development, a self-service kiosk installed last December.

Benita Beeson
Library Assistant
Plymouth Hospitals NHS Trust (PLY)



Royal Berkshire NHS Foundation Trust 2007 – 2017

We had a complete library refurbishment in 2009 which was written up for Swimming Pool back then. You can see from the pictures that we lost the very dated wood and the interesting green carpet both of which had seen much better days. I would have loved to break up the shelving myself but I am sure there would have been a Health & Safety issue. The refurbishment was overseen by the previous library manager, Rowena Perry whom I am still in touch with but whom no longer works in libraries.

Before...



During...



After...



During the last 10 years we have gone from having 4 members of library staff and the occasional volunteer to the dizzying heights of 6 staff and now we are 3. I am the only current member of staff remaining who went through the transformation of the library. How things change!

Lucy Gilham
Acting Library & Knowledge Services Manager
Royal Berkshire NHS Foundation Trust

Wow award for Basingstoke team



Claire, June, and Deb were nominated for, and won, a WOW award.

They were nominated by a radiographer who said of the team:

“I have been studying for a Masters and have spent a significant time in the library, during which I have got to know these three ladies quite well. On top of the simple hello, how are you doing etc they stop and

ask how my exams have gone, what’s left to do and generally ‘chivvy’ me along. They have also been incredibly helpful with ordering books from other libraries all over the country, renewing them for me when I have been working in Alton, etc. Even allowing me to leave my bag in their office (heavy with books) when I’ve had to pop out to do something. These might seem like minor things, but when stressing about studying it is so truly appreciated. Thank you ladies.”

Sam Burgess
Library Service Manager
Hampshire Healthcare Libraries (in this case H34)

Network News

Paula Walke returns to the fold!

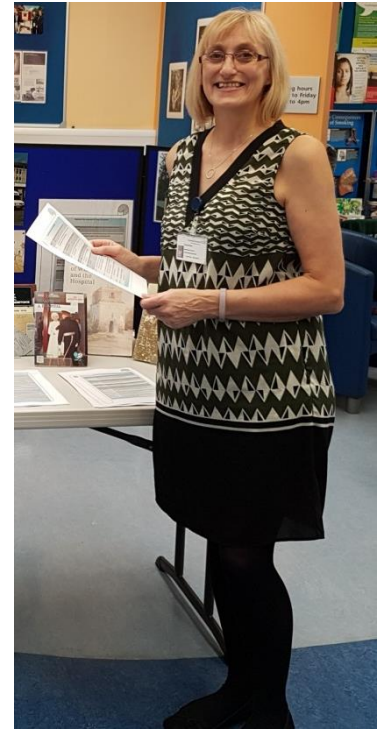
I returned to work at North Hampshire Hospital in mid-September as a Knowledge Specialist with special responsibility for outreach to Southern Health and Hampshire Hospitals staff based at community locations.

From 2000-2008, during my previous time with the Trust, I worked as a Library Assistant, Senior Library Assistant and Outreach Librarian, before taking up the post of Deputy Library Services Manager at Frimley Park Hospital in Surrey.

My key work-related passions are marketing and literature searching. Outside of work I love time with my family, travels with my partner, wearing vintage hats and curling up with Ronnie the cat.

Really pleased to be back in the fold!

Paula Walke
Knowledge Specialist
Basingstoke & North Hampshire Hospital



Catherine Hartley



Bodleian Health Care Libraries is very pleased to welcome Catherine Hartley as our new Library Manager and Outreach Librarian at the Girdlestone Memorial Library at the Nuffield Orthopaedic Centre. Catherine will be familiar to many of our colleagues having previously worked at the Cairns Library and most recently at St Anne's College Library. We are very pleased to have her returned to the fold!

Donald Mackay
Head of Medical Sciences and Health Care Libraries
The Bodleian Libraries

Hannah Wood

Hello! My name is Hannah; I'm the new librarian at Weston Area Health NHS Trust. I worked previously at Bolton College near Manchester as a library assistant. I'm currently writing a dissertation for my Master's degree in Library and Information Management at Manchester Metropolitan University. My academic interests revolve around intelligent technologies, information literacy, and organisational communications and management. I also enjoy hiking and reading in my spare time, as well as exploring the wonderful surrounding areas of Weston-super-Mare!



Everyone at Weston NHS Library has made me feel very welcomed and supported in my new journey as a librarian. I'm really looking forward to learning all there is to know about NHS South libraries!

Hannah Wood
Librarian
Weston Area Health NHS Trust (WSM)



#UKMedlibs

Our next #UKMedlibs chat at 8pm on Tuesday 17th October is inspired by recent exchanges on lis-medical, lis-profession and Medlib-L on the subject of the hashtag #icanhazpdf, used by people asking for copies of papers from scholarly journals, the October chat will discuss the phenomenon variously known as guerilla open access, scholarly piracy, or biblioleaks. This is timely: Open Access Week occurs later in the month. Sharing sites such as SciHub claim to hold over 64.5 million journal articles, freed from paywalls, but publishers take a dim view of their activities and Elsevier and the American Chemical Society (ACS) are suing SciHub.

Questions for discussion and additional reading if you are interested are available on the #ukmedlibs website - <https://ukmedlibs.wordpress.com>

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